

Troubleshooting

01. The Projector does not turn on

Cause : There is no power from the power cord.

Remedy : Plug the power cord into the IEC Socket on the Projector, and plug the power cord into the power outlet. If the power outlet has a switch, make sure that it is switched on.

Cause : Attempting to turn the Projector on again during the cooling process.

Remedy : Wait until the cooling down process has completed.

02. No Picture

Cause : The video source is not turned on or connected correctly.

Remedy : Turn the video source on and check that the signal cable is connected correctly.

Cause : The Projector is not correctly connected to the input signal device.

Remedy : Check the connection.

Cause : The input signal has not been correctly selected.

Remedy : Select the correct input signal with the **SOURCE** key.

03. Blurred Image

Cause : The projection lens is not correctly focused.

Remedy : Adjust the focus of the lens using the focus ring.

Cause : The Projector and the screen are not aligned properly.

Remedy : Adjust the projection angle and direction as well as the height of the Projector if necessary.

04. Remote control does not work.

Cause : The batteries are out of power.

Remedy : Replace both of the batteries with new ones.

Cause : There is an obstacle between the remote control and the Projector.

Remedy : Remove the obstacle.

Cause : You are too far away from the Projector.

Remedy : Stand within 8 meters (26 feet) of the Projector.



ALERT: The information is provided for reference purpose only. It is advised to not to change any settings, position, connectivity of the Projector. Any challenges contact the technical support team.